



Webinar Series

Transforming Compliance Digitally

HOW TO USE TECHNOLOGY TOOLS FOR INCREASED EFFICIENCY IN LEGAL OPERATIONS

(20th February – 14th March, 2024)



01

What is Compliance Management?



Compliance Management

- ➔ Compliance management ensures adherence to laws, regulations, and industry standards.
- ➔ It involves creating and implementing policies, procedures, and controls to mitigate risks.
- ➔ Continuous monitoring and maintaining all compliances.



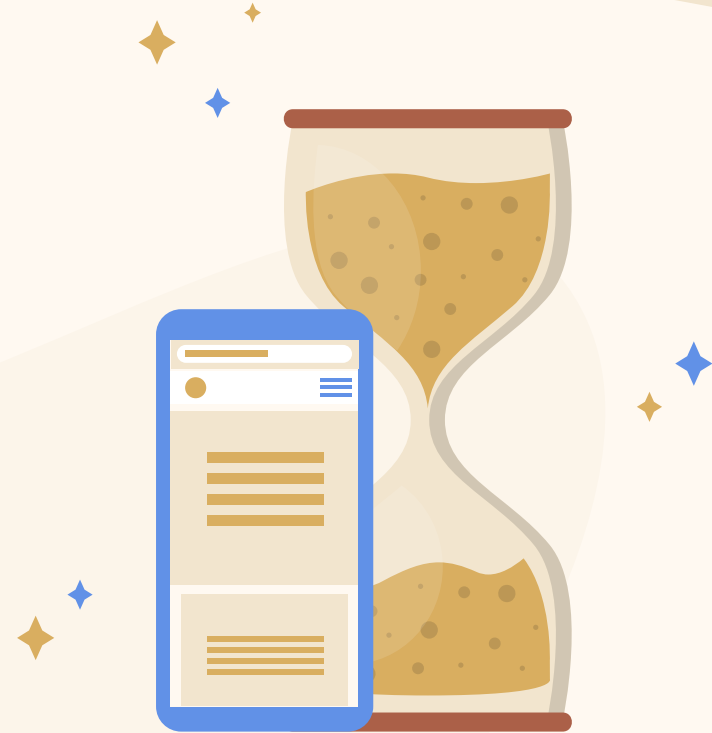
PAYTM PAYMENT BANK'S CONTROVERSY

- ➔ Payment bank has been barred by RBI from engaging in any further activities that involve accepting deposits or top-ups in any customer account, prepaid instruments, FASTags, wallets, and more, post-February 29, 2024.
- ➔ This action came in light of multiple repeated violations by the Paytm Payment Bank of various compliances that are in place to regulate the functioning of payment banks.
- ➔ A heavy penalty on the Paytm Payments Bank was also imposed by an order dated October 10, 2023 for non-compliance with RBI's directions.
- ➔ RBI has previously imposed penalties on other payment banks also like Airtel, Jio, and Fino for non-compliance with various regulations.



Directions to NBFCs and Other Regulated Entities

- ➔ RBI has recently directed NBFCs and other Regulated Entities such as Payment Banks and Credit Information Companies operating in India, to implement a technology-enabled compliance management solution
- ➔ Deadline of 30th June 2024 has been set for such implementation
- ➔ This is done to initiate the shift from practice of manual compliance management



02

Why do you need a Compliance Software?



Advantages



Automation



**Efficiency &
Accuracy**



**Centralised
Management**



**Continuous
Compliance Updates**



**Scalability &
Flexibility**



**Reduces
Business Risk**

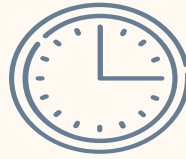
03

What will a Compliance Software offer?





**Single
dashboard**



**Set Alerts, Reminders
and Escalation
matrix**



**Assignment and
Tracking of
compliances**



**Depository of
documents**



**Reports and
Analytics**



Audit Trail



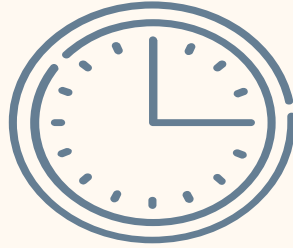
Penalty



Single Dashboard

- ➔ Real-Time visibility of compliance status
- ➔ Automated Workflows Color-coded graphical representation
- ➔ Tracking different Parameters in Real time





Set Alerts/Reminders and Escalation matrix

- ➔ Automatic Reminders prior to due date
- ➔ Escalating the non-compliance to Higher Authority/Upper Management
- ➔ Reminders for recurring compliances



Assignment and Tracking of compliances

- ➔ Assign the compliances to different user as per the requirements of the organization
- ➔ Track recurring compliances
- ➔ Updates related to compliances



Depository of documents

- ➔ Proofs of Compliances
- ➔ Statutory forms
- ➔ Internal Compliance Formats





Reports and Analytics

- ➔ Generate customizable Reports based various parameters
- ➔ Generate Compliance Certificates
- ➔ Report in Excel, PPT or PDF format



Audit Trail

- ➔ Track the details of all activities undertaken by the user of the tool
- ➔ Gives information as to when a particular act was performed by the user, etc



Penalty

- ➔ Track penalties pertaining to compliances associated with your organisation
- ➔ Categorise Penalties based on their Impact (High, Medium, Low), any industry vertical, or law category etc

Thanks

Do you have any questions?

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